



आम जन का सुनियोजन

Date 19-11-2022

COMPLAINT HANDLING PROCEDURE.

1. Email and phone no. are given in website.
2. Website: www.valzon.in
3. Email ID: valzonindia@gmail.com
4. Phone Numbers

Cusmtomer makes a complaint through email given on website valzonoffice@gmail.com It is taken by Nodal officer smt Raksh Dwivedi iat level 1. If resolved - complete.

If not resolved in 5 working days. goes to next level.

Complaint recieved by Grievance redressak officer Mr Ankur Yadav at Level 2.
valzonindia@gmail.com
complaint is resolved in 10 working days, its is closed.
If not, it goes to CEO.

Level 3. Final Level.
Email - anuj@esavari.in
At this leval Senior Management may get involved.
Complaint resolved within 20 days final time.
End

For Valzon India Marketing Pvt. Ltd.

Preethi

Director



+91 7869454060



206, Sekhar Central,
Manoramaganj, Palasia, Indore (M.P.)



valzonindia@gmail.com

VALZON INDIA MARKETING PRIVATE LIMITED